

COLLABORATION WITHOUT BOUNDARIES

CONTACT

Unified Communications
Practice Leader
David Hawkins
703.279.3049
david.hawkins@ironbow.com

UNIFIED COMMUNICATIONS (UC)

Rated by Gartner as one of the top strategic technologies of 2009, Unified Communications (UC) is transforming business performance and helping organizations overcome shrinking budgets and the complexities of a mobile, distributed workforce.

UC creates a virtual office by enabling collaboration and communication anywhere, anytime utilizing any media. Decisions can be made quickly and customers can be served immediately utilizing voice, video, text or rich media, regardless of where users are located. Strategically integrated, UC will drive direct costs down and productivity up.

UC won't live up to these promises out of the box. It needs to be smartly integrated into your enterprise, with your unique mission in mind.

A LEADER IN UC

Iron Bow holds the elite Cisco Master UC Certification, TANDBERG Platinum Status and 2008 and 2009 Polycom Federal Partner of the Year awards making us uniquely qualified to integrate UC solutions of all levels of complexity.

A SOLUTIONS APPROACH DRIVES RESULTS

With a strong history as a network integrator, Iron Bow Technologies leverages decades of advanced expertise, mature best practices and diverse customer experience to ensure that your organization realizes all the benefits of UC.

The Iron Bow UC team consists of seasoned experts with high-level certifications from leading manufacturers. We take a solutions approach to plan, design, implement and manage a total end-to-end, secure solution customized to align with your business objectives.

GET MORE OF WHAT YOU NEED WITH UC

More cost savings by consolidating the communications infrastructure and simplifying management. Video and conferencing solutions can reduce travel costs by providing an in-house conferencing option. Virtual office capabilities reduce office space needs and bolster telecommuting capabilities.

More productivity by enhancing worker accessibility through more methods of communication at the same moment, no matter where they are working. Real-time collaboration accelerates decision-making and enhances business agility. Training can become more efficient. Flexible work environments and mobile workspaces enable employees to work from anywhere.

More customer satisfaction by enabling varied and faster ways to provide services and communicate, and providing a platform for private social networking. Call center solutions improve resolution time, ease of access to information, self-help and face-to-face agent interaction.

SEE UC IN ACTION

The Iron Bow Center of Excellence showcases a full compliment of integrated UC solutions. You can see these in a demonstration, or can have the team replicate your environment to ensure UC will deliver the results you want.

IRON BOW UNIFIED COMMUNICATIONS SOLUTIONS AND BENEFITS

Voice, Messaging and Collaboration	Intelligent Network Infrastructure
<ul style="list-style-type: none"> • IP Telephony • Unified Messaging • IP Contact Centers • Voice over Secure IP (VoSIP) • Radio over IP (RoIP) • Presence Awareness • Mobility Solutions • Rich-Media Collaboration 	<ul style="list-style-type: none"> • High Availability Networking • Wireless LAN • Network Security • Mobile and Fixed Satellite Solutions • Cabling Infrastructure & Management • Network Management • Borderless Networks
Video Communications	Advanced Solutions
<ul style="list-style-type: none"> • Video Conferencing • Video Enterprise Infrastructure • Telepresence • Streaming & Broadcast Video • Video Surveillance 	<ul style="list-style-type: none"> • Interoperability Communications supporting Situational Awareness • Mass Notification & Integration • Crisis Communications • Video Storage Optimization & Analytics

RECOGNIZED BY INDUSTRY

Bringing the latest and best technology and thinking to our customers remains a priority for our UC team.



BRING DECADES OF EXPERTISE TO YOUR INITIATIVE

To each customer engagement, we bring best practices and toolsets from decades of experience, ensuring you will realize the maximum benefits from UC.

- Expert engineering and integration solutions — not just product delivery
- 10+ years of successful experience with media convergence
- 26+ years of successful experience with network technologies
- Strong past performances with major customers and large engagements
- Diverse customer base includes Federal Civilian, Armed Forces, the Intelligence Community and Commercial organizations
- Global implementation experience from the United States to Europe, to Asia and the Middle East
- Established relationships with and recognition from the industry's technology leaders
- Advanced expertise and technology credentials including the elite Cisco Master UC Specialization
- A track record of providing robust, scalable, reliable and secure implementations

See how we can help you transform your business performance. Call for a free consultation with an Iron Bow UC specialist.