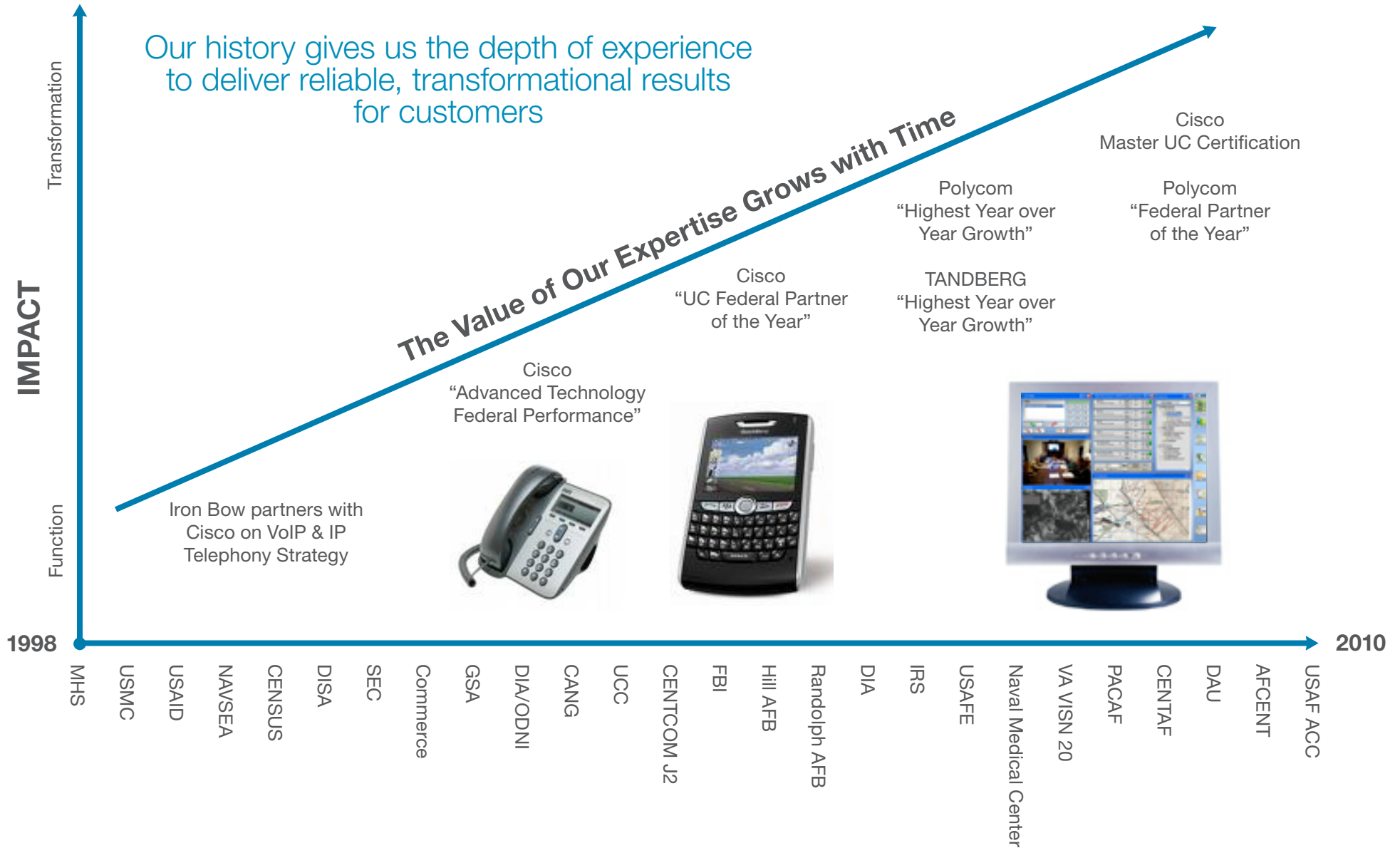


# UNIFIED COMMUNICATIONS

PROVEN LEADERSHIP AND ADVANCED EXPERTISE



# THE ROAD TO UC LEADERSHIP

## SELECT PROJECT EXAMPLES

### CONTACT

Unified Communications  
Practice Leader  
David Hawkins  
703.279.3049  
[david.hawkins@ironbow.com](mailto:david.hawkins@ironbow.com)

From the emergence of VoIP and IP Telephony in the late 1990s to today's advanced UC solutions, Iron Bow has been a leader in the design and implementation of media convergence for the Federal Government. Our experience is mature, diverse and includes major customers, large engagements, global implementation and deployments in complex, security-sensitive environments.

#### **NAVSEA IP Telephony with Unified Messaging**

Provided the design, implementation and security planning which included a cluster of eight CallManagers, 4,100 IP phones and Unity messaging. This was the first and largest install of its kind in Government at the time.

#### **DISA Project Eagle IP Telephony**

Provided the design and integration plan for the DISA IP Telephony Network to support 10,000+ users. Installed a fully integrated desktop IP Telephony capability with Unity voice mail and end-to-end security for 2,500 users, scalable to 7,500 users.

#### **SEC Unified Communications, Rich Media and Contact Center**

Designed and integrated IP Telephony to support 4,500 users with Cisco CallManager, Unity, MeetingPlace, Emergency Responder (CER), installed and configured IP Contact Center (IPCC) and ISI InforTel call accounting system.

#### **U.S. Department of Commerce: IP Telephony**

Designed, documented, implemented and tested an IP Telephony capability for over 4,000 users. Provided daily operational and system administration support.

#### **General Services Administration (GSA): VoIP**

Designed VoIP system for new facility, developed a pilot implementation, then performed an expanded implementation. Provided training and support.

#### **Internal Revenue Service (IRS): IP Telephony**

Deployed 2,200 phones in 32 locations with ongoing support to all 120 IRS IP telephony locations.

#### **Hill Air Force Base: IP Telephony**

Enabled base-wide IP Telephony services and strengthened disaster recovery by leveraging the existing infrastructure of 4,500 phones through the integration of six Cisco CallManager clusters, 100 switches and the addition of 7,500 new IP phones.

#### **Pacific Air Forces: Voice over Secure Internet Protocol (VoSIP)**

Implemented a JITC-compliant VoSIP solution at nine bases and 112 additional locations enabling secure communications within PACAF and with deployed units throughout the world.

#### **USAFCENT: Voice over Secure Internet Protocol (VoSIP)**

Implemented VoSIP at bases and remote locations throughout the theater, which included providing secure calling capability to 1,600 phones, secure audio conferencing and authorized access at the Secret level for critical customers.

#### **Randolph Air Force Base: IP Telephony**

Designed, implemented and tested an IP Telephony solution to work within a legacy hybrid environment and to support 1,300 phones.

#### **USAF Air Combatant Command: IP Telephony**

Designed and implemented a JITC and DoD-compliant IP Telephony solution at eight bases, initially supporting 500 IP phones scalable to 30,000 users at each base. Solution includes integration of Cisco Emergency Responder (CER) and Microsoft Office Communications Server (OCS) to support existing presence awareness and chat capability.

#### **California Army National Guard: VoIP**

Designed and implemented a VoIP system across two headquarters sites and five armory sites.

#### **Defense Acquisition University: Telepresence**

Deployed an Immersive Telepresence solution at 10 sites around the country, which expands the geographic reach of live instructor training and reduces overall costs associated with classroom-based offerings.

For more project examples or to learn how UC solutions can transform business performance for your organization, go to [www.ironbow.com](http://www.ironbow.com).